

TRANSPORTATION



Your case manager, social worker or other members of your health care team can help you prepare to leave the hospital or get to and from appointments. Most patients can safely travel by car with a caregiver. If a special car is needed to get you safely from the hospital to your home or other care facility, your case manager can review your insurance coverage and discuss options with you.

WHO WILL I CALL WHEN I AM DISCHARGED OR NEED A RIDE?

1. Name: _____

Phone: _____

- I have let this person know that I may need a ride to and from treatments or to go home when I am discharged.

2. Name: _____

Phone: _____

- I have let this person know that I may need a ride to and from treatments or to go home when I am discharged.

QUESTIONS TO ASK

Ask your doctor:

- Will I be able to drive myself home after my appointment or procedure?
- How often will I need to come to City of Hope for treatment?
- When will I be discharged?
- Is it safe for me to use public transportation?

Ask your social worker:

- What choices do I have if I can't drive myself and don't have a ride? (see resource list on back page)

Ask your case manager:

- Does my insurance cover any transportation related expenses?

Ask your physical therapist or occupational therapist:

- What can I do to prepare to drive safely as I go through treatment?
- How can I stay safe as I get in and out of a car?

City, county and state government agencies

These agencies can arrange for low-cost or free local transportation for people who are disabled and meet income criteria.

For more information on these services, please contact 211.

They can provide you with information on Dial-A-Ride, ACCESS and local nonprofit organizations near your home. ACCESS applications for Los Angeles County are available in the Sheri & Les Biller Patient and Family Resource Center and Clinical Social Work office.

American Cancer Society's Road to Recovery Program

This program provides a ride to and from treatment for people with cancer who do not have a ride or cannot drive themselves. Drivers give their time and the use of their cars so that patients can get the medical care they need.

To be matched with a driver or for more information, call 800-227-2345 or visit www.cancer.org.

Note: It takes seven to 10 business days to set this up.

Uber/ Lyft / Taxis

Uber and Lyft provide on-demand rides anywhere you want to go, for a fee. You will need a smart phone to download the apps.

For more information please visit:

Uber: <https://get.uber.com>

Lyft: www.lyft.com

There are several local taxi companies near City of Hope. Taxi companies also offer on demand rides for a fee.

Please call 626-625-6328 or 909-764-1640.

Community Connections

Community Connections is a volunteer driver program that offers door-to-door assisted rides to seniors and people with disabilities who cannot easily use other transportation services. They can help patients who are too frail or ill, or cannot use public transportation.

For more information, please call 909-621-9900 or visit www.communityconnections-css.org.

Angel Wheels to Healing

This nonprofit charity provides non-emergency, long-distance ground transportation to financially disadvantaged patients who can walk without help. They don't normally make local drives and the long distance trips are not more than 300 miles each way. For cancer patients traveling daily for treatment, each case will be reviewed and some exceptions may apply.

For more information, please visit <http://angelwheels.org/about-us/>.

If you need further assistance, please call Carolina García at 626-256-4673, ext.65466.